

# Medical Technical Products

## Five Year Limited Warranty

**Warranty Period.** MTP warrants its Model 2000 console to be free from defects in materials and workmanship for a period of five (5) years from purchase date and subsequent registration activation. Model 2000 peripheral accessories warranty is limited to one (1) year with consumable accessories limited to first use. The customer must register this limited warranty online at [www.medtechprods.com](http://www.medtechprods.com) within 30 days of purchase to activate the limited warranty.

**Customer's Obligation.** To obtain item repair/service under warranty, please contact your distributor prior to seeking remedy with MTP. Should a remedy be necessary, the customer must obtain a Returned Material Authorization (RMA) number prior to returning the item to MTP, or an authorized MTP service center, and be returned with transportation charges prepaid. Disassembly of any MTP product in attempt to remedy by the customer is not permitted without MTP's consent. This warranty does not apply to items which have been damaged by accident, negligence, mis-application, or has been altered or modified in any way. This warranty applies only to the original customer and is not transferrable.

**MTP's Obligation.** MTP's sole warranty obligation under this warranty is limited to repairing/servicing or replacing, at its option, any such defective item.

**MTP's Limited Liability.** MTP shall not, in any event, be liable for any actual or anticipated injury, direct, indirect, special, incidental, or consequential damages arising from Model 2000 use, even if advised of the possibility of such damage. Specifically, MTP is not liable for any costs, such as lost profits or revenue, loss of use of MTP products, costs of substitutes, claims by third parties and/or patients, or otherwise. MTP makes no warranties, express or implied, including warranties of merchantability and fitness for a particular purpose. This liability may not be waived or amended without express written consent by MTP.

**Customer's Responsibility.** It is the customer's sole responsibility to require all Model 2000 users to learn and follow safe operating procedures at all times. MTP makes no medical recommendation. Model 2000 use is a matter of professional medical judgment in all cases.

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